

PRIVATE AVIATION

TF



Private Flying
let us take you there

Your flight – your way



Reasons to book with us:

- Personal Account Manager
- Tailor-made quotations providing you a range of options that are competitive
- Real-time flight supervision
- Exclusive flight experiences bespoke to you
- Access to a wide range of fleets and operators

Finding your perfect flight– safety first



Safety is paramount, for all flight requests, we perform due diligence on charter operators in a systemic and consistent manner and choose airlines & operators that:

- have been in business for more than 3 years and experience in the private aviation industry
- hold requisite authority from the Federal Aviation Administration or equivalent from other authorities in other countries and hold a current and valid Air Operator Certificate (AOC)

We also aim to select operators that meet the ARGUS Gold Standard or that are a Wyvern Registered Operator. [Argus](#) and [Wyvern](#).

Should this not be possible, we proceed in verifying that the operator and the aircraft that will be used for the flight hold a Certificate of Airworthiness (CoA), as well as a Certificate of Registration (CofR), and a certificate of insurance that covers at least the minimum amount required by the country where the operator and the plane are registered.

- We will require that all the operators have carried out a minimum in-depth historical safety analysis
- Pilot and crew background check
- Aircraft maintenance schedule is up to date and current.

Flight Confirmation & organising the details



Once your flight is confirmed, we will ensure we receive:

- Confirmation from the operator in writing
- Terms and conditions of booking with the operator

We will ensure we provide you the following:

- All the terms & conditions and details of your charter
- The name of the operator, crew detail, handling agent at the point when they become available

We then organise all the details that are important for your flight such as

- special VIP catering
- special mobility needs and accessibility
- special requests on board
- PET travel
- assistance with travel documents and requirements

During and After the Flight



During the Flight

We will reconfirm the details 24 hours prior to departure and receive a flight tracking link to monitor.

You will be looked after by an experienced and dedicated crew throughout.

Post Flight

We want to ensure the experience is the best it can be so will follow up with you and the crew.

In the rare event there are any issues or complaints will be dealt with as per our existing company complaints procedure which all clients have received in writing.

Bon Voyage!

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To book your flight please contact ask@the-fixer.co.uk
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